

Client Delivery Review

Find where client work gets stuck and agree what happens next

When every delayed approval, missing client input, or scope question comes back to the owner, another project manager may not resolve the underlying problem. I review one delivery workflow and give you a practical way to address up to three evidence-supported constraints.

Who this is for

Independent web and digital agency owners and operations leaders, usually with 10 to 24 people, who can change the delivery process. The review fits a recurring handoff problem you can show in recent projects.

What I review

Scope	Working agreement
One workflow	From sold scope through kickoff, inputs, approvals, and change requests.
Recent evidence	Up to three recent projects and up to eight agreed artifacts.
Your time	A 45-minute kickoff, a 60-minute readout, and preparation of the agreed inputs.
Timing	Readout within two weeks after complete inputs and an agreed start date. Four weeks by agreement if availability requires.

What you receive

- A concise review of up to three evidence-supported delivery constraints and limitations.
- One completed operating template for the highest-priority constraint.
- A prioritized 30-day action plan with owners, completion criteria, and a simple way to check results.

One consolidated factual revision is included if submitted within five business days of the readout. I personally deliver the review, planned around 10 hours of work.

Fee and boundaries

Starting at \$3,000. Scope and fee are confirmed before engagement.

Payment is 50% at booking and 50% at delivery of the final review.

This engagement does not include tool migration, code implementation, ongoing project management, unlimited support, staff performance assessment, a financial audit, or guaranteed savings.

About Adam

I am a SaaS implementation and professional services executive. My experience includes leading delivery teams, enterprise onboarding, and complex customer programs. My approach is straightforward: establish what is happening, who owns it, and what has to happen next.

Engagements are subject to fit, availability, and conflict-of-interest review. I do not accept facilities-management, retail, or restaurant engagements.